



TRANSIT SERVICE TO *Chestermere begins* **MONDAY, AUGUST 30**

What is the bus service schedule?

The link to Chestermere runs on weekdays at approximately 6am and 7am and returns to Chestermere at approximately 5pm and 6pm.

For a detailed schedule and route, download the MAX Purple Pocket Guide or visit www.calgarytransit.com and select Schedules/Maps and choose Route 307 - MAX Purple.

Where does the bus go?

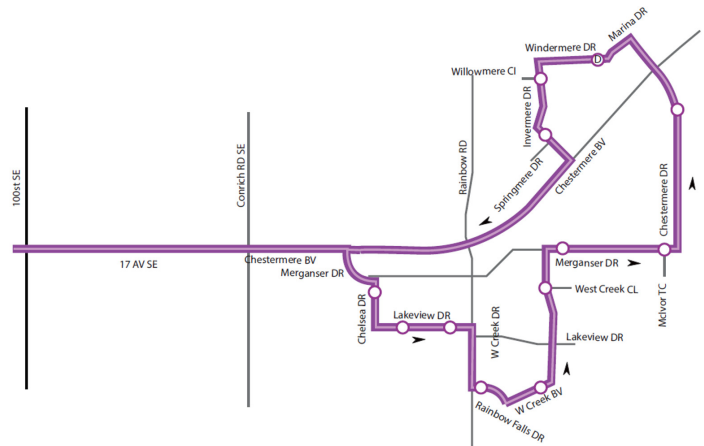
The link sees MAX Purple continuing its route past East Hills where it currently stops, and on to Chestermere.

The stops in Chestermere can be seen in the diagram.

Where can I purchase fares?

Chestermere Transit Link Fares can be purchased

- **Using the My Fare App.** To use My Fare, buy your ticket or pass and activate it on your phone just before getting on the bus. When you board the bus, you place your activated ticket in front of the onboard validator, which will let our operator know you have a valid ticket. If for some reason there's an error with the validator, you can show your ticket/pass to the operator to validate visually. There is an option on My Fare to set up an account, but to do that, customers need a myID account with The City of Calgary. Chestermere residents should buy their fares as a guest. Please note that electronic single ride tickets expire after seven days.
- **Online at www.calgarytransit.com/shop.** Paper tickets and passes will be mailed out.
- **Chestermere Safeway**
- **Chestermere Petro Canada**



How much are fares?

A single fare is \$3.50 for an adult and \$2.40 for youth. Children under 5 are free. A day pass is \$11.00 for adults and \$8.00 for youth. For the latest fare rates, visit www.calgarytransit.com.

Do you accept special passes?

Special passes (airport, senior, low-income, and student) are not currently accepted for the Chestermere Link but are being explored for the future. Contact Community Support Services at 403-207-7079 to learn about available assistance for low-income residents.

chestermere.ca/transit



Do I need to wear a mask on the bus?

Yes, face coverings are still required on all public transportation.

Can I access the bus with limited mobility?

Yes. Buses are equipped with ramps that can be lowered to make it easier for customers with mobility issues to board.

When should I be at my stop?

Many factors can impact the time buses arrive at a stop. Customers should be at their stop 5-10 minutes before its scheduled time.

Where can I find out about route changes?

Follow Calgary Transit on Twitter for the most up-to-date information about unexpected service disruptions and for the quickest response to questions/concerns.

Sign up to receive updates about specific routes by downloading the Calgary Transit app and subscribing. This will alert you of other service disruptions that may occur with your route.

Four times each year, Calgary Transit makes changes to routes and schedules. All service changes are posted at www.calgarytransit.com/Service-Updates.

Where do I get more information about selecting my route?

Call 403-974-4000 and have your 4-digit bus stop number ready (located at the bottom of the bus stop sign).

Press 1 + the four digit stop number for current bus times.

Press 2 + the four digit stop number for future bus times.

Press 3 for general information.

Text for current schedule times for a route: Text the stop number, followed by a space and your route number to 74000. You are able to request up to two routes per request (if the bus stop is serviced by multiple routes), just leave a space between the two routes when texting your stop and route numbers.

Text for future scheduled times for a route: Text your stop number, followed by #, your route number, @ and the time you want to catch the bus (24 hour format) to 74000. For example, text the message 5778#20@1300 to 74000.

How did this service come about?

As Chestermere continues to grow, City Council and Administration are considering ways in which to improve services for current and future citizens.

Regional public transit is a service offered by many municipalities to help residents commute between municipalities.

Transit can provide mobility options for residents without vehicles, improve a community's environmental outcomes by taking cars off the road, enable more affordable lifestyles, and encourage social interactions amongst riders.

For several months, Chestermere worked with the City of Calgary to explore an extension of the MAX Purple line to Chestermere. The new transit link launched on August 30, 2021.

The transit extension is in a pilot phase and will be evaluated throughout the term of the agreement with Calgary.

The current route has twelve stops on the west side of Chestermere. More stops throughout Chestermere and on the east side of Chestermere Lake may be added in the future.

