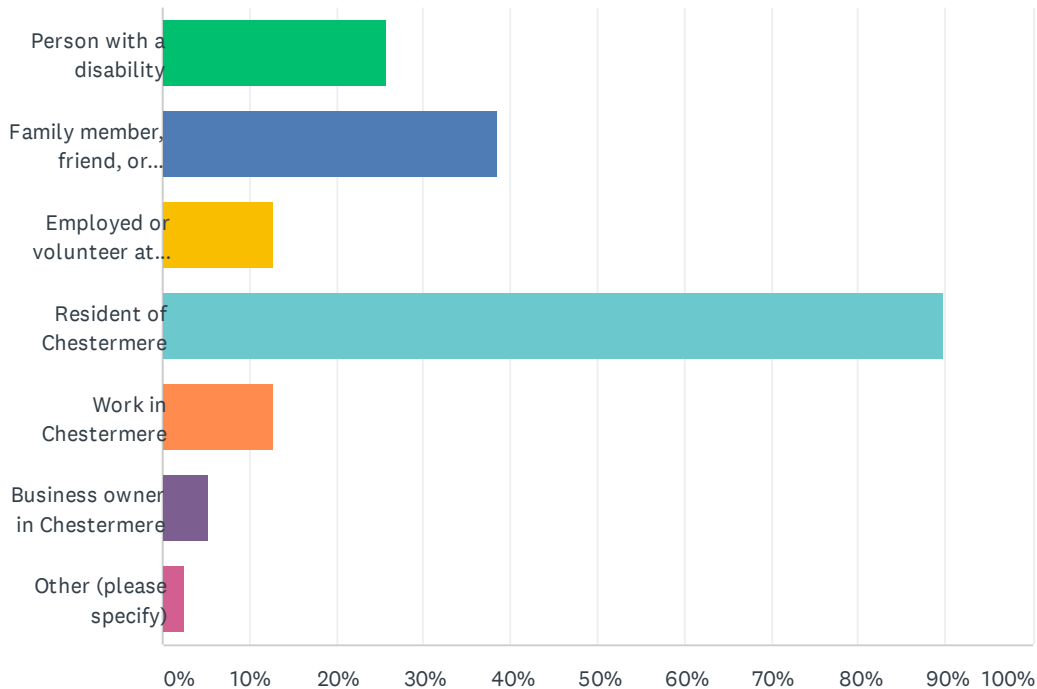


## Q1 I am a...(Please check all that apply to you)

Answered: 39 Skipped: 0

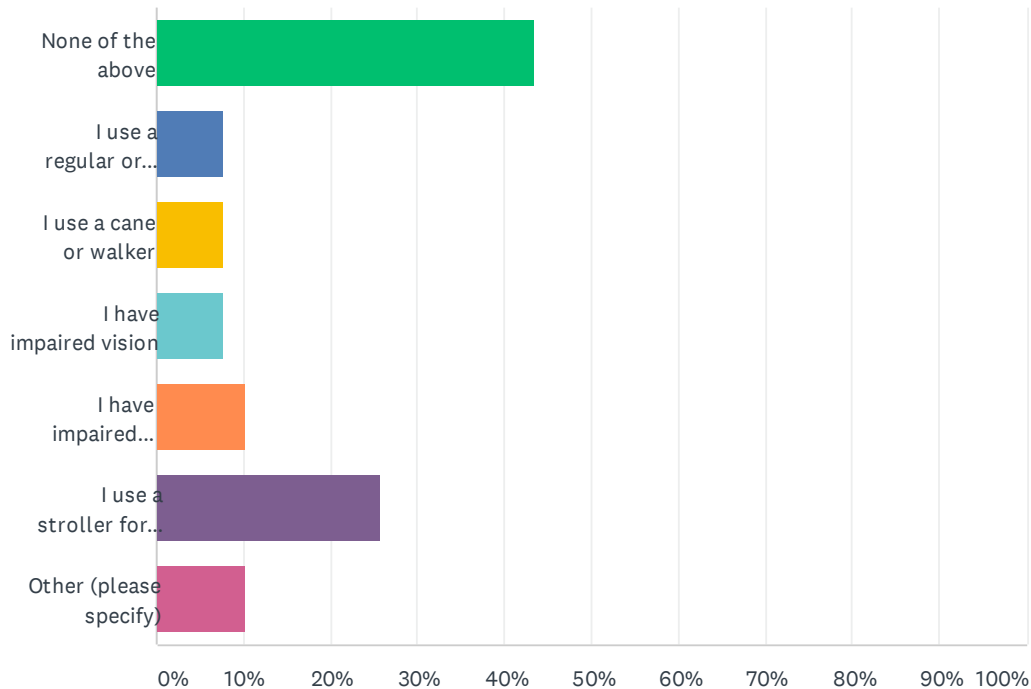


ANSWER CHOICES	RESPONSES	
Person with a disability	25.64%	10
Family member, friend, or caregiver of a person with a disability	38.46%	15
Employed or volunteer at an organization that provides services to people with disabilities	12.82%	5
Resident of Chestermere	89.74%	35
Work in Chestermere	12.82%	5
Business owner in Chestermere	5.13%	2
Other (please specify)	2.56%	1
Total Respondents: 39		

#	OTHER (PLEASE SPECIFY)
1	Health care worker with a specialty in accessibility/disability in continuing care/seniors health

## Q2 Please check all that apply to you

Answered: 39 Skipped: 0

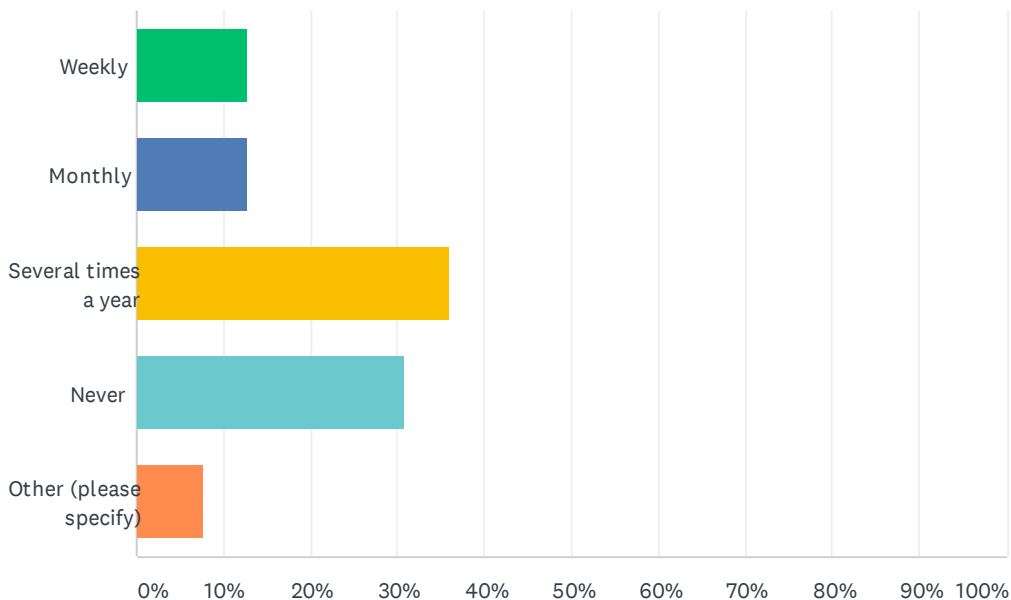


ANSWER CHOICES	RESPONSES
None of the above	43.59% 17
I use a regular or electrical wheelchair	7.69% 3
I use a cane or walker	7.69% 3
I have impaired vision	7.69% 3
I have impaired hearing	10.26% 4
I use a stroller for small children	25.64% 10
Other (please specify)	10.26% 4
Total Respondents: 39	

#	OTHER (PLEASE SPECIFY)
1	ADHD, mood disorder
2	Autism
3	Breathing
4	I help other people that use wheelchair, walker and/or stroller

### Q3 How often do you visit or access any municipally owned facility or building? Municipally owned facilities include City Hall, Community Operations, the Eco Centre and the Community Safety (Firehall/RCMP) building

Answered: 39 Skipped: 0



ANSWER CHOICES	RESPONSES
Weekly	12.82% 5
Monthly	12.82% 5
Several times a year	35.90% 14
Never	30.77% 12
Other (please specify)	7.69% 3
<b>TOTAL</b>	<b>39</b>

#	OTHER (PLEASE SPECIFY)
1	Rarely
2	Once in a while
3	Once in a while, when I need to. Would the Library be considered part of City Hall?

## Q4 Have you encountered any barriers to accessing any municipally owned facility and/or building? If so please describe the situation below.

Answered: 29 Skipped: 10

#	RESPONSES
1	No
2	No
3	no
4	No
5	Unwelcoming
6	No
7	None I remember
8	Winter time
9	No
10	No
11	No
12	Ice and very slippery floors when wet
13	Library was barrier free.
14	No
15	No
16	Yes, the mail boxes at Sunset Beach. When it's busy, you can't access the street or the parking lot. Mailbox is 2.2km from my residence
17	The ball diamond at the middle school. The pathway I use ends in a steep hill. Many people including me have fallen on the hill.
18	No
19	Front steps need to have a contrast color on the kick plates to identify the steps or opener buttons are hidden
20	No
21	No
22	Accessing side walks is difficult with high curbs and access points are often blocked by parked cars in chestermere as they are not well marked as no parking zones.
23	N/A
24	It would be nice to have ramps accessible at all times - even in winter. In addition, it is best to have the button that holds the door open to be the type that you can wave at (not have to press the silver button)
25	no
26	I use a chariot for my kids, which is basically a double-wide stroller. It's tricky to pass through doors when only one opens with the electric push button.
27	In person meetings are often a challenge

## Chestermere Accessibility Audit

28	No
29	No, but I don't find the bathrooms very comfortable or possibly usable for those with disabilities. They are very cramped and they seem too small for a wheelchair user.

## Q5 Have you encountered any issues in accessing trails, walkways and/or sidewalks? If so, please describe the situation below.

Answered: 34 Skipped: 5

#	RESPONSES	DATE
1	Only on pathways along the various storm ponds when snow or ice accumulates	
2	No	
3	no	
4	We enjoy walking around Chestermere, but live on the east side where the pathway is not continued. It is dangerous to have to walk on the shoulder of ECD or East Lakeview Rd. We drive to John Peake and enjoy the pathway through the dog park which is great! We do notice that the surface immediately north of the library parking lot should be paved so people can get from their cars to the path with strollers, etc as it gets very muddy (if it ever rains). I realize that area is probably meant as access to some utility structures, but it is used by many people for parking and creates mud on the narrow pathway access for walkers coming from John Peake to the dog park.	
5	No	
6	Some potholes on pathways, very deep dip in pathway behind DQ	
7	some of the walkways along WCD, Canal require repairs - roots are a tripping hazard	
8	Frustrating when some culdesacs don't have sidewalks at all	
9	No	
10	Wintertime snow build up on sidewalks and pathways	
11	Icy in winter	
12	No	
13	No	
14	No	
15	Dock attached near the boat launch doesn't have a ramp. East Chestermere beach parking lot is gravel and wheelchairs can't access. snt	
16	Dog park has no lights, impossible to walk in the evenings or after 4 during winter	
17	No	
18	No	
19	Pathway off west lace view place. Uneven ground. Weeds and fence not maintained by city as it should be as per councillor Foat said. Ends in a very steep hill with no pathways.	
20	Yes. Most ramps to sidewalks are not properly cleared in winter. Also many parking spots don't have direct access to sidewalks	
21	Yes uneven pavement where tree roots are under path and dead end pathways, no side walks along east Chestermere Drive and Kinneberg Drive.	
22	No	
23	No	
24	Trail connecting Kinniburgh to the rest of the city are lacking. Citizens and their families should not have to walk in the road as there are no sidewalks to connect Kinniburgh to the rest of the city.	

## Chestermere Accessibility Audit

25	Again curbs are too high to get strollers, wheel chairs, scooters, and on the side walk. Also cars park blocking the access points.
26	When I use my electric scooter, the height of the incline of a curb to get onto a sidewalk is enough to scrap the bottom of the scooter and on two occasions have actually toppled the scooter over backwards. Also people street park in front of the ramp to get onto the sidewalks, this shouldn't be allowed.
27	Sometimes can be tricky in winter
28	The only issue would be the ice in the park walkways during winter
29	No
30	In winter paths are cleared, but it is generally impossible to cross roads as generally snow is pushed towards side walks. Even with a stroller it is difficult to get out and walk
31	n/a
32	No
33	No other than where tree roots make the ground uneven and cracked creating a trip hazard
34	The sidewalk by East Lake School has heaved and is broken. It's basically a giant ramp! It's been like that for months and it's along a main roadway in front of a SCHOOL for heaven's sake! It should be fixed immediately.

## Q6 Have you encountered any barriers to accessing and using the Recreation Centre? If so, please describe the situation below.

Answered: 34 Skipped: 5

#	RESPONSES
1	Parking lot consists of uneven pavement, potholes. Parking is difficult due to unrecognizable or non existent painted lines
2	No
3	parking needs to be addressed
4	The parking lot needs to be paved,you can hardly walk on it.
5	no longer use it as my children are grown
6	Not city owned..
7	Just bumpy driving surface
8	parking lot is uneven and hazardous
9	No
10	Icy sidewalks. Auto doors that don't work in winter and the other doors aren't built for stroller access
11	No
12	No recreational programs/ sports for special needs. Even public skating at the Rec Center is hardly available.
13	Parking lot in poor shape causing uncertain footing when crossing it.
14	Ramp to front door very slippery with ice almost all the time.
15	Concrete ramp has very large lip and is difficult to navigate.
16	Parking lot
17	The terrible parking lot makes for uneven footing
18	No
19	Parking lot not maintained. Pot holes everywhere.
20	The old main entrance is very dangerous. It's too steep and I've lost control going down it, and my wheels jammed in the pavement seam and I fell forward out of my chair onto the ground. Also at that entrance the door jam is too high. I have to use the new entrance which is frustrating when events are held at the other end.
21	The steps going into the old arena and no automatic doors.
22	It hard to go in with a stroller to push the button, back up, turn around with several kids, not to fall too close to stairs
23	No
24	No as long as the lift is working.
25	The rec center does have an elevator but it is very iffy. Getting a wheel chair in it is not easy especially with a kid or two. A proper elevator would be great.
26	The elevator could use some updating its difficult to enter and exit
27	Door button a bit tricky



## Chestermere Accessibility Audit

28	The parking lot area with all the pit holes makes it more difficult to navigate	
29	No	
30	No	
31	n/a	
32	I broke my ankle earlier and would have had difficulty getting to Life Path Physio if it was in it's current location.	
33	No	
34	The parking lot is horrendous.	

## Q7 Do you participate in any municipal programs or activities (e.g. recreation programs, municipal meetings, etc). If YES, which programs?

Answered: 32 Skipped: 7

#	RESPONSES
1	No
2	No
3	no
4	no
5	Hockey, many meetings
6	Nope. They don't meet my interests
7	during non-covid times yes - municipal meetings, watching sports at rec centre; markets at rec centre
8	No
9	Rec programs, hockey, taekwon do, dance, preschool, library
10	No
11	No
12	Voting, Voter Forums only at rec centre
13	Yes. Dance, ice skating, and more
14	Our girls dance at the rev centre
15	Not currently
16	Recreation programs
17	Yes. County fair, Christmas celebrations
18	My children do soccer programs, skating, etc. that requires me to use these facilities.
19	Municipal Meeting
20	Soccer
21	Ni
22	Rec programs at the Rec Center
23	We have done the pop up playground park activities and they are great but again the curb heights are always an issue. My wife has issues getting in and out of the rec center as the elevator is not great and feels constrained. I have eye sight issues and the steps are scary as the steps aren't marked or coloured so a visually impaired person can't see where the steps are. It's a little thing but just some red or yellow paint can make it much safer for visually impaired people.
24	No
25	No
26	no
27	Festivals
28	No

## Chestermere Accessibility Audit

29	seniors coalition	
30	I did before covid 19. Pickle ball and yoga.	
31	Yes-council meetings, markets	
32	No	

## Q8 Have you encountered any barriers to participating in a municipal program or activity? If so, please describe the situation below.

Answered: 29 Skipped: 10

#	RESPONSES
1	Have avoided public events at rec center due to chaotic parking
2	No
3	All seemed to be geared for the seniors or children
4	Voting at the rec centre, it was hard to stand on the uneven rocky gravel.
5	no
6	As noted above
7	No
8	No
9	No
10	I don't know what is available
11	See above answers
12	Concrete ramp
13	N/A
14	No
15	Poor snow removal and parking
16	Not that I can think of offhand
17	No Transit and you take a risk every time you go for a walk. Crosswalk placement needs to be re looked at because of positions of some of the buttons.
18	As noted above
19	No
20	No
21	Again the curb and steps and poor elevator.
22	I don't know if I'll be able to get to where the program is our if there is somewhere to test when I get there
23	Child with special needs may not qualify
24	no
25	No
26	No
27	Virtual meetings are excellent as I am able to see the person speaking and use closed captioning.Council Chambers and the Ateium have poor acoustics
28	No
29	None

## Q9 In your opinion, what are the top priorities for improving accessibility in Chestermere?

Answered: 33 Skipped: 6

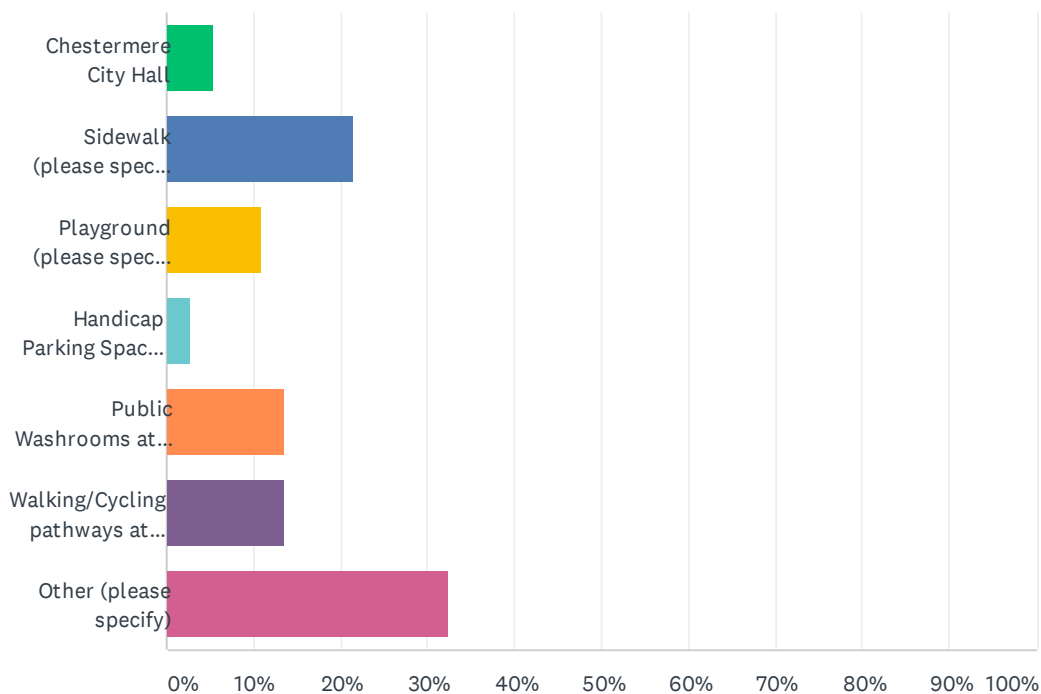
#	RESPONSES	DATE
1	Lowering speed limit from 80 km to 60 km coming into the city from 17 Ave; not allowing Westbound turn on solid green from Chestermere Blvd onto Rainbow road; improving safer access onto Rainbow Road from roads such as Merganser and Rainbow Falls Dr.	
2	Not sure	
3	Have proper parking for Purple line.	
4	walking paths are impressive in our city, joining the pathway along East Chestermere from E Merganser to 241 should be done so there is a continuous path through the city. I would also like to point out no washroom facilities at John Peake once the boat launch closes.	
5	Put in more curb ramps for those who have small children that require a stroller and for those who require a walker or a wheelchair.	
6	No	
7	Elevators need to be conveniently located so those who use it do not have to mobilize across the building to get to it.	
8	building accessibility is pretty good overall, definite improvements required in walkways; crosswalks should have differentiating sounds for the sight impaired	
9	Playgrounds should be solid rubber - not rocks or rubber pellets because not good for wheelchairs or strollers	
10	Sidewalks that are accessible for wheelchairs, walkers	
11	Keeping sidewalks, pathways, etc clear. This includes ramps to roadways when needing to cross street and doorway access	
12	Na	
13	Transportation	
14	Ice removal	
15	Pave the pathway along the bottom of the lake. Pave a path at east Chestermere beach. Rec centre ramp	
16	More lights and paving of paths	
17	Move the mailboxes from sunset beach for those in the 900's on East Chestermere drive	
18	Repair pathways and connect the ones that end abruptly. Focus on roads and schools ahead of further housing developments or accessibility issues will grow.	
19	Better planning and maintenance of sidewalks, pathways, etc. And for commercial areas to have more accessible parking spots with direct ramp access (example no ramp in handicapped stalls in front of oasis Medical center. You have to go out into traffic and around to access the ramp on the opposite side. All access should avoid going into traffic whenever possible.	
20	Look at it through the eyes of a disabled or elderly person or a mother and her stroller. Look at the time you are aloud to cross a street with a disability.	
21	Make sure it is safe and appropriate	
22	None	
23	Ensure that paved trails allow citizens to travel around town not just their neighbourhoods	

## Chestermere Accessibility Audit

24	Curb heights, elevators in the rec center not acceptable.	
25	Build more side walks	
26	Buttons that hold doors open (that you can just wave at); programs available to all people - even with special needs	
27	work on the ice issue during winter	
28	Parks should be more accessible for wheelchair users. Transit to key spots around town is important.	
29	Clear snow at all pathway or side walk intersections	
30	I would like to see accessible playgrounds for people using wheelchairs	
31	I am not in a wheel chair, but I think accessibility for people using them and those who are blind would be difficult.	
32	Louder sound signals at crosswalks, regular maintenance on sidewalks	
33	Fix the sidewalks that need fixing for reasonable use.	

## Q10 In your opinion, which of the destinations below should be our first focus for improving accessibility?

Answered: 37 Skipped: 2



ANSWER CHOICES	RESPONSES
Chestermere City Hall	5.41% 2
Sidewalk (please specify location in other)	21.62% 8
Playground (please specify location in other)	10.81% 4
Handicap Parking Spaces (please specify a specific location in other)	2.70% 1
Public Washrooms at John Peake Park	13.51% 5
Walking/Cycling pathways at John Peake Park	13.51% 5
Other (please specify)	32.43% 12
<b>TOTAL</b>	<b>37</b>

#	OTHER (PLEASE SPECIFY)	DATE
1	4 way stop or similar by A&W/Tim's for safer access when vehicles exiting onto the main road	
2	None	
3	Not sure	
4	Walkways and pathways along WCD and Canal need repair	
5	All of the above	
6	Rev center	

## Chestermere Accessibility Audit

7	Paved pathway along the bottom of the lake	
8	All playgrounds should have accessible flooring that allows wheelchairs to approach. Not just for children but for caregivers.	
9	Connect Kinniburgh to the rest of town	
10	park walkways in Westmere off Springmere, Invermere and Rainbow Road	
11	I'm not sure at this point.	
12	Walking/bicycle path along WCD and along the canal.	